

Intelicode® 15.x.x.x “Server” update with existing SQL Server database

The following information assumes there are existing SQL Server databases for Intelicode® data. SQL Server2008 or newer is required.

If current users connect to a ‘Local’ database with Intelicode 14 rather than or in addition to SQL Server database (Login Screen shows “Login [Local]”), see [15.x.x.x Install Examples](#) for more information on first installing and configuring SQL Server if it needs to be added.

Intelicode® recommends assuring company policy is adhered to concerning application updates and downloads.

Network/DB Admin coordination may be required to update SQL Server databases and for installing the Intelicode update on any computers.

Files to download for Intelicode® 15.x.x.x Server update:

SQL Server script:

- ***Provided_v'xx' SQL Script for the "Provided" database:***
[Provided_v'xx'.zip](#)
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Application updates:

Selecting the update setup file with the same install path as a previous setup is recommended in order to retain previous connection and activation settings.

- ***The 32 bit “Server” setup installs by default to “C:\Program Files\Intelicode” on a 32 bit OS and to “C:\Program Files (x86)\Intelicode” on a 64 bit OS***
 - ***The 64 bit “Server” setup installs by default to “C:\Program Files\Intelicode” on a 64 bit OS and will not complete if run on a 32 bit OS.***
 - ***Choose either the 32 bit or 64 bit setup to download and run***
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- ***Intelicode® 15.x.x.x Server Setup (32 bit setup):***
[Intelicode 15.x.x.x Server Setup.exe](#)
 - ***Intelicode® 15.x.x.x x64 Server Setup (64 bit setup):***
[Intelicode 15.x.x.x x64 Server Setup.exe](#)
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Update Intelicode® Server setup with SQL Server database

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Recommended update steps

- ***Download 15.x.x.x required update files (listed above). Only one of the application Setup.exe files will be used. Choose either the 32 bit setup or 64 bit setup.***
 - ***Have all users exit Intelicode.***
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SQL Server – database update steps to complete first:

- ***MAKE BACKUPS of the Intelicode® SQL Server databases ("Office" and "Provided").***
 - ***Extract the downloaded script from 'Provided_vXX.X.zip' and execute it against the SQL Server "Provided" database. Note: The name in the [USE] command may need to be modified to indicate the correct name for your "Provided" database.***
 - ***Verify that Intelicode users have db_owner permissions to the “Office” and “Provided” database.***
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See next page for steps to update the Intelicode® Application (Server version) setup.

Intelicode - application update steps

- *Run the preferred 32 bit or 64 bit Server Setup.exe on one OS. Accept prerequisites if prompted to download and install.*
 - *Office14Converter steps below will only be needed if updating a database from Intelicode® version 14 to version 15.*
 - *Open the Start menu > All apps > Intelicode > run “Office14 Converter” > select ‘Convert SQL Ver 14 to SQL Ver 15’ in top window > Import a Connection file or enter Server Address for SQL instance, Authentication, Port, Office Database Name and Provided Database Name > Start Conversion.*
 - *See [V15 Converter Instructions](#) for a full description of options in this utility.*
 - *Once the converter has completed, login to verify the SQL Server Intelicode® data is correct. Proceed to install the same Setup.exe file on additional systems as applicable.*
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Extra steps are below which should only be needed if changing the install path of a previous Intelicode setup on an OS or if installing for the first time on an OS.

For example: The following steps may be needed if a previous 32 bit Intelicode setup was installed to C:\Program Files(x86)\Intelicode on a 64 bit OS but a newly installed 64 bit Intelicode setup on the same OS is installed to C:\Program Files\Intelicode.

Intelicode activation and connection settings to the SQL Server database will need to be configured.

- *Set permissions as “Modify” to the new install path Intelicode directory to allow access for all Intelicode® users. Example: C:\Program Files\Intelicode will need at least Modify permissions for all Intelicode® users.*
 - *Uninstall Intelicode® 14 if a new install path is used for Intelicode® 15.*
 - *Launch Intelicode® and reset connection information to the SQL Server database: From the ‘Connection Settings’ window: Add the required SQL Server connection information. A previously saved .tsicn connection file can also be imported via the Administrator Panel of Intelicode® if one was previously created.*
 - *Call Intelicode® for activation when prompted with option to activate.*
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- ***If deploying via Citrix, update the published application path to reference if new install location is used during the update.***
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